



CHAPTER 5

Interlending Service- Borrowing

In this chapter you will learn how to perform catalogue search, make bookings and arrange for pick up service through online payment.

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1. Introduction

Inter-lending is a service that is extended by Consortium libraries to u-Pustaka members who can borrow books in the lending collection. Members can perform online bookings where they may opt to self-collect the items or have it sent to their doorsteps via delivery service that can be subscribed through online payment using MEPS FPX or Quick2Go cards.



2. Catalogue Search

Catalogue Search is a library collection search engine that integrates with Malaysia's National Union Catalogue or Katalog Induk Kebangsaan (KIK) as its source of catalogues. It allows everyone to search for titles from all the u-Pustaka participating libraries. In addition, it provides the item(s) availability information for these titles for u-Pustaka members to reference especially when they would like to borrow using the u-Pustaka Inter-Lending service

Two types of searches can be performed via the Catalogue Search namely the Quick Search and Browse Search. Only u-Pustaka member can perform a save on the search.

2.1 Quick Search

1. Quick Search can be performed based on "Title", "Author", "Item", "publisher", "ISBN", "ISSN", "Year" or "Any" search criteria . Please refer to Figure 5.2 below.

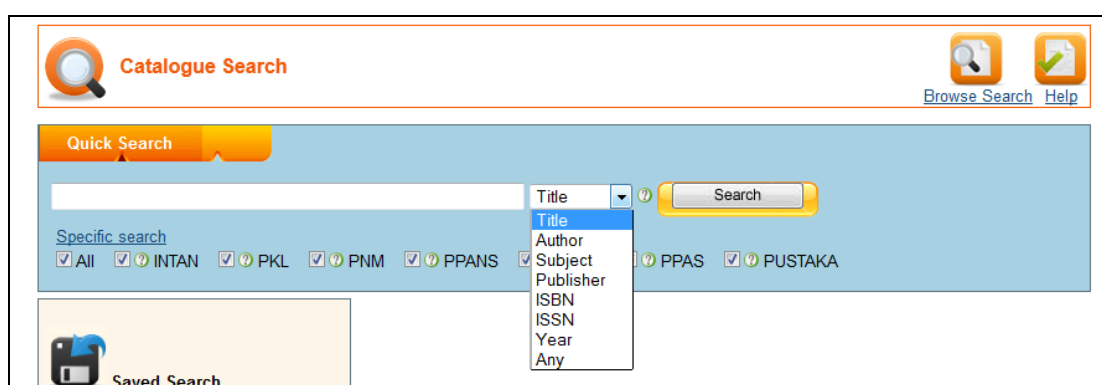


Figure 5.1: Quick Search

2. Member is required to enter the search item in the text field provided and select any of the search criteria listed under the dropdown list before clicking on the Search button.
3. Click on the check boxes under the Specific Search if you wish to search from specific libraries.



4. Upon clicking the Search button, search results will be displayed according to the search criteria entered.

Figure 5.3: Specific Search

2.2 Browse Search

1. Browse Search allows searching of library collections using a subject selected from a list of given subjects as the search access point
2. From the Catalogue Search, click on Browse Search.
3. By default, all libraries are included in the search. To restrict search to one or few libraries only, check on checkbox for library you want to include in the search.

Figure 5.4: Search Screen

4. Click on one of the subjects from the list of subjects to submit the search.

2.3 Save Search

1. Save Search allows you to save any search value that has been used for a search. Thus, eliminating the need for you to re-type the search values when re-submitting a search



2. You must sign in to the u-Pustaka Portal first in order to save a search under your user account.
3. After submitting your search using Quick Search or Browse Search, the system will show the **[Save Search]** link as below:



Figure 5.5: Save Search

4. Click on **[Save Search]** link and the system will prompt you to give a title term to the current search that you are saving.

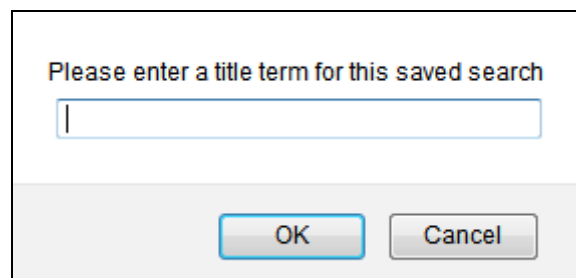


Figure 5.6: Insert Title

5. Click on **OK** button to save. The system will save and list your saved search in the Save Search panel as below.

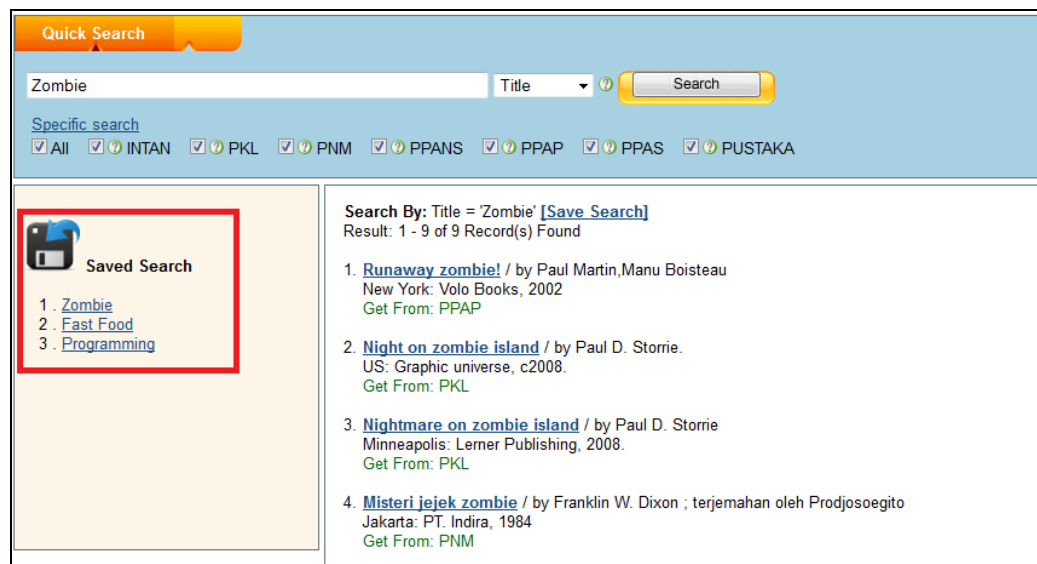


Figure 5.7: The Saved Search Keyword

2.4 Search Results

- At the search results screen, click on the title that you wish to view.
The following screen will be displayed.



Figure 5.8: Availability



- Click on the link 'Check availability', and the system will display the availability status of the item from the owning library as shown in the figure below.

u-PUSTAKA PORTAL
Think Knowledge, Think u-Pustaka
Official Portal of u-Pustaka

Say it like Obama : the power of speaking with purpose and vision / Shel Leanne
Author: Leanne, Shel
Publication: New York : McGraw-Hill, 2009
ISBN: 9780071615891 :

5 Star: (0)
4 Star: (1)
3 Star: (1)
2 Star: (1)
1 Star: (0)
All (3)

☆☆☆☆☆

Availability E-Review Details

Perpustakaan Negara Malaysia [Check Availability] ⓘ

Identifier	Status	Call No
1000590708	✓ Available	808.51
1000590709	✓ Available	808.51
1000590710	✓ Available	808.51
1000590711	✓ Available	808.51
1001086607	✓ Available	808.51


Add Title to My Basket ⓘ

Note:
My Basket is a book basket that holds titles you have selected and would like to borrow from the Libraries.

Figure 5.9: Check Availability

- To see the electronic review on the selected title, click on the E-Review button. The following screen shall be displayed.





5 Star: (0)
4 Star: (1)
3 Star: (1)
2 Star: (1)
1 Star: (0)
[All \(3\)](#)


★ ★ ★ ★ ☆


Say it like Obama : the power of speaking with purpose and vision / Shel Leanne

Author: Leanne, Shel
Publication: New York : McGraw-Hill, 2009
ISBN: 9780071615891 :

AvailabilityE-ReviewDetails

View Only: All

[I want to review!](#)



19 November 2010 | 03:41 PM ★ ★ ★ ★ ☆
by Pustaka Negeri Sarawak

This book Includes President Obama's historic acceptance speech at the Democratic National Convention.

This book facilitates readers the tools to instill positive change at every level within an organization by learning how to:

- Make strong first impressions
- Use body language and voice
- Establish common ground
- Gain trust and confidence
- Win hearts and minds
- Drive points home
- Convey vision through imagery words that resonate
- Up surging to leave a lasting impression


Whether a manager, executive, or public speaker, a teacher, business owner, or community leader, this book will provide readers with presentation techniques that have inspired and mobilized audiences of every size.

Report Abuse

Figure 5.10: Electronic Review

4. Click on the Details button to view the record's details. You may view the item details either in MARC format or linear format by clicking on the link provided on the top right corner of the Details display area as shown in the figure below.





5 Star: (0)
4 Star: (1)
3 Star: (1)
2 Star: (1)
1 Star: (0)
All (3)

★★★★☆

Say it like Obama : the power of speaking with purpose and vision / Shel Leanne

Author: Leanne, Shel
Publication: New York : McGraw-Hill, 2009
ISBN: 9780071615891 :


[Availability](#) | [E-Review](#) | [Details](#)

[View In MARC Format](#) | [View In Linear Format](#)

MARC Leader: 00674nam a2200229 a 4500
Control Number: 7754119
Control Number ID: PNM
Date and Time of: 20090903121300.0
Latest Transaction
Fixed-Length Data: 090616s2009 nyu e 000 0 eng c
Elements
ISBN : - 9780071615891 : - RM87.90
LMS Control Number : - (PNM)vtls000577312
Cataloging Source : - PNM
DDC Number : - 808.51 - 22
Author : - Leanne, Shel
Title : - Say it like Obama : - the power of speaking with purpose and vision / - Shel Leanne
Imprint : - New York : - McGraw-Hill, - 2009
Physical : - xxiii, 214p. ; - 21cm.
Description
Subject Added Entry : - Obama, Barack - Oratory
Subject Added Entry : - Speeches, addresses, etc., American
Subject Added Entry : - Public speaking
Subject Added Entry : - Success in business
Location : - PNM - 808.51 - LEA - D

Figure 5.11: Linear Format





5 Star: (0)
4 Star: (1)
3 Star: (1)
2 Star: (1)
1 Star: (0)
All (3)

★★★★☆

Say it like Obama : the power of speaking with purpose and vision / Shel Leanne

Author: Leanne, Shel

Publication: New York : McGraw-Hill, 2009

ISBN: 9780071615891 :

Availability

E-Review

Details

[View In MARC Format](#) | [View In Linear Format](#)

LEADER 00674nam a2200229 a 4500

001 7754119

003 PNM

005 20090903121300.0

008 090616s2009 nyu e 000 0 eng c

020 \$a9780071615891 :\$cRM87.90

035 \$a(PNM)vtls000577312

040 \$aPNM

082 04 \$a808.51\$222

100 1 \$aLeanne, Shel

245 10 \$aSay it like Obama :\$bthe power of speaking with purpose and vision /\$cShel Leanne

260 \$aNew York :\$bMcGraw-Hill,\$c2009

300 \$axxiii, 214p. ;\$c21cm.

600 10 \$aObama, Barack\$Oratory

650 00 \$aSpeeches, addresses, etc., American

650 00 \$aPublic speaking

650 00 \$aSuccess in business

852 2 \$aPNM\$h808.51\$iLEA\$kD

Figure 5.12: MARC Format



3. Borrowing a Book

1. To borrow books through the u-Pustaka Portal, user is required to perform a booking in order to allow the librarian to confirm on the actual status of the item at the owning library.
2. The figure below shows the process of borrowing at u-Pustaka Portal:

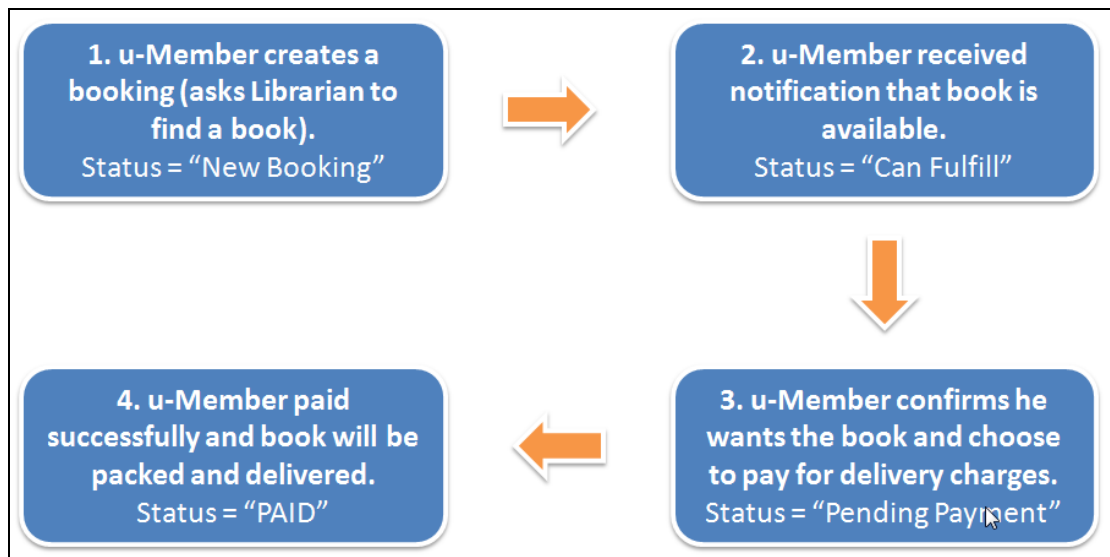


Figure 5.13: Loan Process

3. Members can also opt to self collect the items from the owning library.

3.1 Adding Titles to My Basket

1. Before performing a booking, members are required to search and add the titles that they would like to borrow to My Basket.
2. At the Catalogue Search screen, click on the book title intended and check the availability as shown in the figure below.



u-PUSTAKA PORTAL
Think Knowledge, Think u-Pustaka
Official Portal of u-Pustaka

Have a little faith : a true story / Mitch Albom

Author: Albom, Mitch.
Publication: UK : Sphere, c2003.
ISBN: 9781847442918 (hbk.)

Availability
E-Review
Details

Perpustakaan Kuala Lumpur

[\[Check Availability\]](#)

Note:
My Basket is a book basket that holds titles you have selected and would like to borrow from the Libraries.

Identifier	Status	Call No
	✓ Available	296.7 ALB

[Add Title to My Basket](#)

Figure 5.14: Check Availability of the Material

3. Checking an item's availability is not mandatory but is advisable.
4. Member is required to click on the Add Tittle to My Basket link in order to add the item to the "shopping cart"
5. Upon clicking the link, the following screen will be displayed as shown in the figure below.

My Basket for MEHMUD SAMAR

Currently you have **booked 0 item(s)** and **borrowed 0 item(s)**. Maximum bookings including borrowed items are 3 item(s).

- Booking - is the situation when you want to borrow a book from the libraries, you need to book it first and the librarians will confirm if the book is available for you to borrow
- Reservation - is the situation when all the books are borrowed out, you can reserve a book. This will put you on the waiting list for this book

Note:
For more information about the booking process, please [click here](#).

	ISBN	Title	Author	Publisher	Date Added	Possibly available at
<input type="checkbox"/>	9780785220640	Talent is never enough discover the choices that will take you beyond your talent / John C. Maxwell	Maxwell, John C.,	Thomas Nelson	14-08-2012 02:47 PM	Perpustakaan Negara Malaysia
<input type="checkbox"/>	9780785220640	Tan Sri Fatimah Hashim: Semangat juangnya tiada bandingan	Sharifah Abu Salem.		14-08-2012 02:48 PM	Perpustakaan Negara Malaysia

Book Selected Title(s)
Remove Selected Title(s)
Add another title to Basket
View My Booking List

Figure 5.15: My Basket

3.2 Perform a Booking

1. To place a booking on the selected titles, click on the checkbox of the title.



- A confirmation message as per displayed below will be displayed.
Click on OK button to proceed.

My Basket for MEHMUD SAMAR

Currently you have **booked 0 item(s)** and **borrowed 0 item(s)**. Maximum bookings including borrowed items are 3 item(s).

- Booking - is the situation when you want to borrow and the librarians will confirm if the book is available.
- Reservation - is the situation when all the books are borrowed, you will be put you on the waiting list for this book.

Confirm to book the selected titles?

OK Cancel

Note:
For more information about the booking process, please [click here](#).

<input checked="" type="checkbox"/>	ISBN	Title	Author	Publisher	Date Added	Possibly available at
<input checked="" type="checkbox"/>	9780785220640	Talent is never enough discover the choices that will take you beyond your talent / John C. Maxwell	Maxwell, John C.	Thomas Nelson	14-08-2012 02:47 PM	Perpustakaan Negara Malaysia
<input checked="" type="checkbox"/>	9780785220640	Tan Sri Fatimah Hashim: Semangat juangnya tiada bandingan	Sharifah Abu Salem.		14-08-2012 02:48 PM	Perpustakaan Negara Malaysia

Book Selected Title(s) Remove Selected Title(s) Add another title to Basket View My Booking List

Figure 5.16: Book a Tittle

- The screen as shown below will be displayed. Member will need to wait for the response from the librarian on the status of the booking whether it can be fulfilled or otherwise.

Booking Detail View for MEHMUD SAMAR

Booking Number : B1208RY3000001

Booking Status : **New Booking**

Booking Date : 14-08-2012 02:50 PM

Note:
Booking Number is used when you want to query about the booking information from your library. Please use this as a reference point.

Thank you for your booking.
The library will get back to you within the next 2 working days (16-08-2012). After which, you may choose your preferred delivery option to have the item(s) delivered to you, or choose to collect the items from the library yourself.

Selected titles:

(Item ID) ISBN	Title	Remove
9780785220640	Talent is never enough discover the choices that will take you beyond your talent / John C. Maxwell	✗
9780785220640	Tan Sri Fatimah Hashim: Semangat juangnya tiada bandingan	✗

Delivery From :
Perpustakaan Negara Malaysia
232, Jln Tun Razak
50572, Kuala Lumpur
Wilayah Persekutuan Kuala Lumpur, MALAYSIA
Contact: 0326871700

Delivery To :
MEHMUD SAMAR
Lot 100, Taman Matahari
Jalan Galaxi
93150, Kota Samarahan
Sarawak, MALAYSIA
Contact: 0198889966

Change Address

Figure 5.17: Successful Booking



3.3 Confirmation of Booking

1. Upon confirmation by the the librarian, an email notification will be sent to the user and the can fulfill record will be displayed at the Notification area of the member's dashboard.

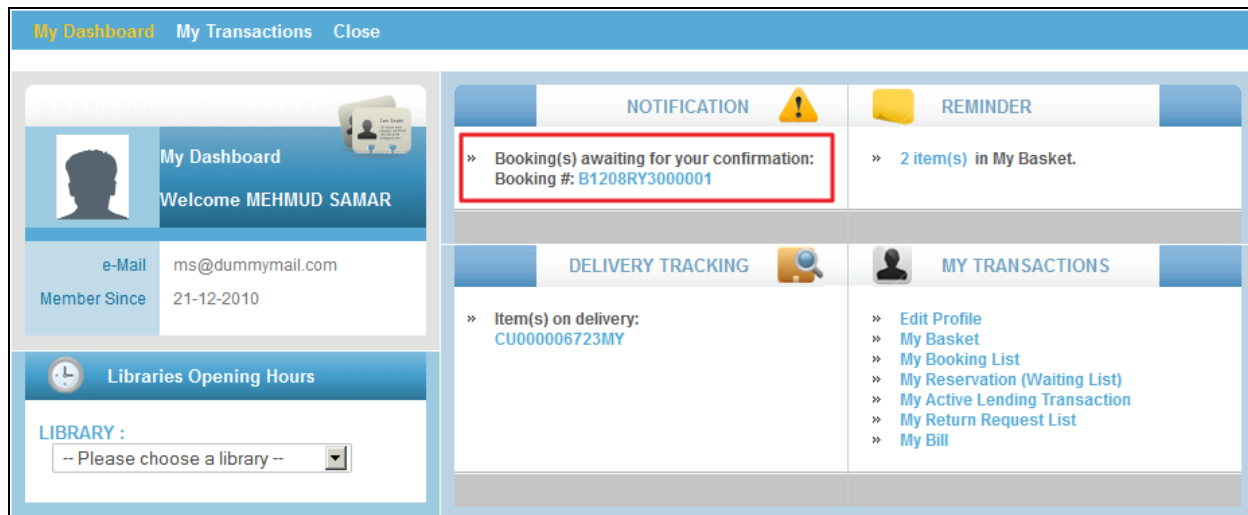


Figure 5.18: Notification book is available

2. Click on the link as shown above. The following screen will be displayed.



Booking Detail View for MEHMUD SAMAR

Booking Number : B1208RY3000001

Booking Status : **Can Fulfill**

Booking Date : 14-08-2012 02:50 PM



Note:

Booking Number is used when you want to query about the booking information from your library. Please use this as a reference point.

To have your bookings DELIVERED TO YOU, please select one of the following delivery packages AND click on Delivery Service. To understand about each delivery packages, click on the question mark.

To collect your books BY YOURSELF, please click on the Self Pick-up button.

Selected titles:

(Item ID) ISBN	Title	Weight (kg)	Flyer	1 way Parcel ?		2 way Parcel ?		Courier NDD ?		Courier SDD ?		Remove
				RM	Day(s)	RM	Day(s)	RM	Day(s)	RM	Day(s)	
(30000889901) 9780785220640 :	Talent is never enough discover the choices that will take you beyond your talent / John C. Maxwell	0.900	01	11.00	8	19.00	8	11.00	6	N/A	N/A	✗
(30000889902) 9780785220640 :	Tan Sri Fatimah Hashim: Semangat juangnya tiada bandingan	0.500								N/A	N/A	✗
Total		1.400	1	11.00	8	19.00	8	11.00	6	N/A	N/A	

Delivery From :

Perpustakaan Negara Malaysia
232, Jln Tun Razak
50572, Kuala Lumpur
Wilayah Persekutuan Kuala Lumpur, MALAYSIA
Contact: 0326871700

Delivery To :

MEHMUD SAMAR
Lot 100, Taman Matahari
Jalan Galaxi
93150, Kota Samarahan
Sarawak, MALAYSIA
Contact: 0198889966

Payment Information :

Delivery Service : **Please choose one from above**

Item Count : 2

Flyer Count : 1

Delivery Day(s) : -

Total Amount : RM -

Payment Method : MEPS FPX

[Change Address](#)

[Delivery Service](#)

[Self Pick-up](#)

[Cancel This Booking](#)

[Back](#)

[Print This Page](#)

Figure 5.19: Booking Can be Fulfilled

- You can choose to self pick-up the items or pay for delivery services to have the items sent to your delivery address.
- Click Self Pick-up button to collect the book directly at the owning library.
- A receipt will be generated where member is required to print the slip and show the slip during the pick-up at the respective library.



[Print](#)

u-Library Booking Request

(Self Pick-up Slip)

Booking No : **B1208RY3000001**

Date : 14-Aug-2012 02:50

U-Member ID : 800101105555

U-Member Name : MEHMUD SAMAR

Collect From : Perpustakaan Negara Malaysia

Collection Area : u-Library Transit Zone

1) 30000889901 [650.1] Talent is never enough discover the choices that will take you beyond your talent / John C. Maxwell / Maxwell, John C.,

2) 30000889902 [059.9923] Tan Sri Fatimah Hashim: Semangat juangnya tiada bandingan / Sharifah Abu Salem.

Please collect the item(s) before 16-Aug-2012 (within 2 library working days) or the booking will be cancelled.

Figure 5.21: Confirmation Slip

3.4 Delivery Service

1. Members may subscribe to delivery service by PosLaju to get the items delivered to their address.
2. Once the librarian has set the booking to "Can be Fulfilled" , member will need to access to the booking record from the member's dashboard as shown in figure 5.18.
3. At the Booking Detail View as shown below, click on the preferred delivery package offered and click on the Delivery Service button.



Booking Detail View for MEHMUD SAMAR

Booking Number : B1208RY3000001

Booking Status : **Can Fulfill**

Booking Date : 14-08-2012 02:50 PM

Note:
Booking Number is used when you want to query about the booking information from your library. Please use this as a reference point.

To have your bookings DELIVERED TO YOU, please select one of the following delivery packages AND click on Delivery Service.
To understand about each delivery packages, click on the question mark.

To collect your books BY YOURSELF, please click on the Self Pick-up button.

Selected titles:

(Item ID) ISBN	Title	Weight (kg)	Flyer	1 way Parcel ?		2 way Parcel ?		Courier NDD ?		Courier SDD ?		Remove
				RM	Day(s)	RM	Day(s)	RM	Day(s)	RM	Day(s)	
(30000889901) 9780785220640 :	Talent is never enough discover the choices that will take you beyond your talent / John C. Maxwell	0.900	01	11.00	8	19.00	8	11.00	6	N/A	N/A	✗
(30000889902) 9780785220640 :	Tan Sri Fatimah Hashim: Semangat juangnya tiada bandingan	0.500								N/A	N/A	✗
Total		1.400	1	11.00	8	19.00	8	11.00	6	N/A	N/A	

Delivery From :
Perpustakaan Negara Malaysia
232, Jln Tun Razak
50572, Kuala Lumpur
Wilayah Persekutuan Kuala Lumpur, MALAYSIA
Contact: 0326871700

Delivery To :
MEHMUD SAMAR
Lot 100, Taman Matahari
Jalan Galaxi
93150, Kota Samarahan
Sarawak, MALAYSIA
Contact: 0198889966

Payment Information :
Delivery Service : Please choose one from above
Item Count : 2
Flyer Count : 1
Delivery Day(s) : -
Total Amount : RM -
Payment Method : MEPS FPX

[Change Address](#)

[Delivery Service](#)
[Self Pick-up](#)
[Cancel This Booking](#)
[Back](#)
[Print This Page](#)

Figure 5.22: Notification of the Book is Available

4. Member is required to select the payment method either MEPS FPX or Quick2Go.
5. You must select one of the delivery package offered as follows:
 - a. *One Way Parcel*
 - b. *Two Way Parcel*
 - c. *Courier NDD (Next Day Delivery)*
 - d. *Courier SDD (Same Day Delivery)*
6. To change delivery address, click on the Change Address button as shown in figure 5.22.
7. Once done, click on the Delivery Service button to begin the online payment process. A message will be prompted as shown in figure 5.25 below.



Booking Detail View for MEHMUD SAMAR

Booking Number : B1208RY3000001
Booking Status : Can Fulfill
Booking Date : 14-08-2012 02:50 PM

Note:
Booking Number is used when you want to query about the booking information from your library. Please use this as a reference point.

To have your bookings DELIVERED TO YOU, please select one of the following delivery packages AND click on Delivery Service. To understand about each delivery packages, click on the question mark.

To collect your books BY **Address Editor - Mozilla Firefox**

Selected titles:

(Item ID) ISBN	
(30000889901) 9780785220640 :	Talent the ch beyond Maxwe
(30000889902) 9780785220640 :	Tan Sr Semar bandin
Total	

Delivery From :
 Perpustakaan Negara Mal
 232, Jln Tun Razak
 50572, Kuala Lumpur
 Wilayah Persekutuan Kua
 Contact: 0326871700

Update Success

Change of Delivery Address

Street 1* :
 Street 2 :
 Street 3 :
 Postcode* :
 Country* :
 State* :
 City* :
 Phone Contact* :

Courier	SDD	Day(s)	Remove
RM	N/A	N/A	✗
N/A	N/A	N/A	✗
N/A	N/A	N/A	

above

Contact: 0198889966 Total Amount : RM -
 Payment Method :

Figure 5.24: Change Address

You have chosen delivery package: ** 2 way Parcel **
 With payment method: ** MEPS FPX **

The item(s) will be delivered to the following address:



MEHMUD SAMAR
 Lot 100, Taman Matahari
 Jalan Galaxi
 93150, Kuching
 Sarawak, MALAYSIA
 Contact: 0198889966

Confirm to proceed with payment?

Figure 5.25: Confirmation Message on Delivery and Payment Mode Selected




8. If the payment method chosen is MEPS FPX, the screen below will be displayed. Click on the Confirm button to initiate the payment process.










u-LIBRARY PORTAL
Library Anytime, Anywhere
The Official Portal of Ubiquitous Library


Payment Via MEPS FPX



Payment Detail



FPX Operating Hours
From 7.00am to 11.00pm daily



What is FPX?
A real-time payment solution from your internet banking account.

Benefits of FPX
SIMPLE: only in a single click.
CONVENIENT: payment anytime, anywhere.
SECURE: FPX uses authentication and certification to ensure safe Real-time transaction.

Note:

1. Please ensure that pop-up blocker is disabled. FPX will pop-up a new window to your internet banking page. ([Click here for procedure to disable pop-up blocker.](#))
2. All payment information is submitted via Secure Socket Layer (SSL) Protocol Encryption.
3. Please confirm that the payment information is correct before proceed.
4. You must have Internet Banking Account in order to make transaction using FPX.
5. Do not close browser / refresh page until you receive response.

u-Member ID : 800101105555
Payer Name : MEHMUD SAMAR
Payment Method : MEPS FPX
Payment For : (1) Talent is never enough discover the choices that will take you beyond your talent / John C. Maxwell (2) Tan Sri Fatimah Hashim: Semangat juangnya tiada bandingan

Payment Amount : RM 19.00
Service Charge : RM 0.00
Total Amount : RM 19.00

Figure 5.26: Payment through MEPS FPX

9. If the payment chosen is Quik2Go, the screen below will be displayed. Click on Confirm button to continue.



**PORTAL u-LIBRARY**
Perpustakaan Setiap Masa, Di Mana Jua
Portal Rasmi u-Library

Pembayaran Quik2Go

Butiran Pembayaran

Nota:
Sila pastikan kad dan pembaca sentiasa dipasang
Sila pastikan bahawa maklumat bayaran adalah betul sebelum meneruskan.

ID u-Member :

Nama Pembayar : CHIN WENG SENG

Cara Bayaran : Quik2Go

Bayaran Bagi : Kos Penghantaran
1) knowledge management competencies and professionalism /
editors, Suliman Hawamdeh, Kimberly Stauss,

Jumlah Bayaran : RM 4.00



Caj Perkhidmatan : RM 0.04

Jumlah Bayaran : RM 4.04


Figure 5.27: Payments Through Quik2Go

10. Once payment is successful, the payment receipt will be generated by the system. Members are given the option to print the receipt.
11. Click on the "Print" button to print the receipt as proof of payment.





u-LIBRARY PORTAL
Library Anytime, Anywhere
The Official Portal of Ubiquitous Library



OFFICIAL RECEIPT
(COPY)

Payee :	POS Malaysia Berhad
Receipt Number :	U1105000001
Date & Time :	06-05-2011 17:35:27
Payment Amount :	RM 0.11
	Cent Eleven Only
Payer Name :	ABU BAKAR RAMLI
U-Member ID :	451216150215
Payment Method	Quik2Go
Payment For :	Delivery Charges
	1) Concise dictionary of biomedicine and molecular biology.
	2) Oracle database administration the complete video course / Melaine Caffrey, Douglas Scherer.
Revenue Code :	U1000
Quik2Go Mfg Number :	2611306395
Quik2Go Expiry Date :	25-08-2020
Quik2Go Balance Before :	RM 270.07
Quik2Go Balance After :	RM 269.96

This is a system-generated receipt. No signature is required.

Thank you for using u-Library
Visit: www.u-library.gov.my

No. Kelulusan : BPKS(8.15)248-11(38)

Figure 5.28: Receipt of Payment

3.5 Overdue Fines

1. Fines will be charged to members whose items borrowed are overdue. A fine of RM1.00 will be charged on the first day of overdue, and RM0.10 for the subsequent days up to a maximum of RM20 for each item overdue.
2. Materials must be returned to the library prior to the payment of fines which can be made through the portal via MEPS FPX or at the Multipurpose Kiosks that are available at the consortium libraries.



- To check the amount of fines, member is required to login to u-Pustaka Portal and access to their dashboard, as shown in the following diagram:

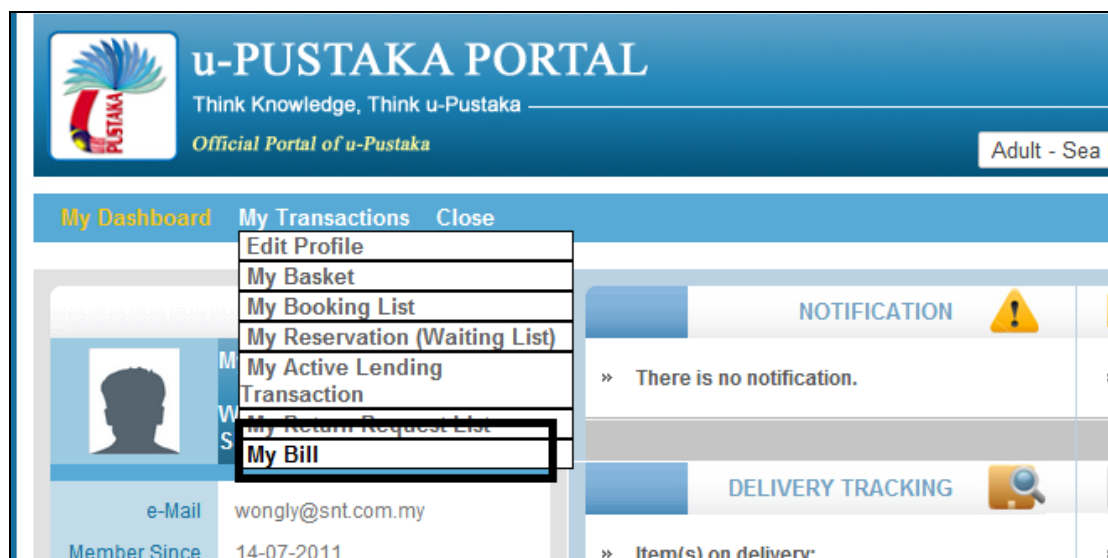


Figure 5.29: Menu to view the bill through the dashboard

- Select the type of bills and bill status to display the bill record as shown below.

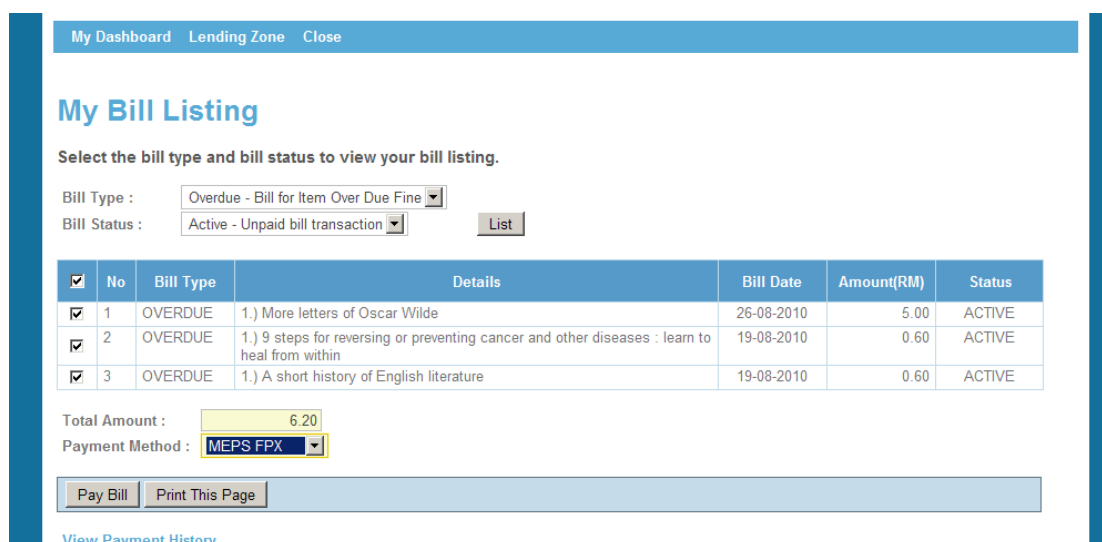




Figure 5.30: My Bills Listing Screen

- Select the fines record and payment method. Click on the "Pay Bill" button










6. You will be prompted with payment details as shown in the screen below. Continue payment as per instructions given on the screen.
7. Member is required to select the bank as shown in figure 5:32.




u-LIBRARY PORTAL
Library Anytime, Anywhere
The Official Portal of Ubiquitous Library

Payment Via MEPS FPX



FPX Operating Hours
From 7.00am to 11.00pm daily



What is FPX?

A real-time payment solution from your internet banking account.

Benefits of FPX

SIMPLE: only in a single click.
CONVENIENT: payment anytime, anywhere.
SECURE: FPX uses authentication and certification to ensure safe Real-time transaction.

Note:
Please ensure that pop-up blocker is disabled. FPX will pop-up a new window to your internet banking page.
([Click here for procedure to disable pop-up blocker.](#))
All payment information is submitted via Secure Socket Layer (SSL) Protocol Encryption.
Please confirm that the payment information is correct before proceed.
You must have Internet Banking Account in order to make transaction using FPX.
Do not close browser / refresh page until you receive response.

u-Member ID :	770101125142
Name :	Fatimah Ibrahim
Payment Method :	MEPS FPX
Transaction Description :	Delivery - 1.) Concise dictionary of biomedicine and molecular biology. 2.) Oracle database administration the complete video course / Melaine Caffrey, Douglas Scherer.
Transaction Amount :	RM 3.70
Service Charge :	RM 0.00
Total Amount :	RM 3.70



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Tel: 03-2681-7235, email: admin@u-library.gov.my | damage by using any information from this website.
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Best viewed using IE 7.0 or later & Firefox 3.0 or later with minimum resolution of 1024 x 768

Figure 5.31: Payment of fines through the MEPS FPX



Secure Online Payment

Merchant Name : PERPUSTAKAAN NEGARA MALAYSIA
Merchant Order No. : U1009000245
FPX Transaction No. : 1009210915350528

Item	Amount
Delivery - 1.) Concise diction	RM 3.70
Total:	RM 3.70

Select Your Internet Banking Account

☐ BANK ISLAM ☐ CIMB Clicks ☐ Hong Leong Online Personal
☐ maybank2u.com ☐ Maybank 2.net ☐ PE Bank.com
☐ RHB Bank ☐ TEST BANK A ☐ TEST BANK C

Terms and Conditions
Enter e-Mail address to receive special offers and newsletter
e-Mail Address (Optional):
By clicking the button, I agree with the [Terms and Conditions](#)



 

Figure 5:32: Screen to Select Internet Banking Account

- Member will need to log in to their internet banking account based on the bank that they have chosen. Continue the process until completion of payment by following instructions on the internet banking screens.
- Upon successful transaction, the below screen will be displayed. You can print the receipt by clicking on the "Print" button.
- Member may check the status of the bill record through the My Bills menu. The paid record will be removed from the active bill listing.

Secure Online Payment

Merchant Name : PERPUSTAKAAN NEGARA MALAYSIA
Merchant Order No. : U1107000077
FPX Transaction No. : 1107151811220279

Item	Amount
Denda Kelewatan 1.32000001	RM 1.10
Total:	RM 1.10

Transaction Status : Approved
Date & Time : 15-Jul-2011 18:11:39
Buyer Bank : MAYBANK2U
Bank Auth No. :
Please print a copy of this receipt.



 

Figure 5:33: Online Payment Transaction Receipt